

Neighborhood
Club



January 15, 2015

Mr. Darryl Trombley
Building Automation Consultant
Metro Environmental, Inc.
Clinton Township, MI 48035

Darryl,

Thank you so much for all the help you and your staff have given me during the last two years here at the Neighborhood Club. For someone without any background in HVAC or Automatic Logic when I started, I can't thank you enough for providing the tools necessary to be successful in my new job responsibility. I have a better understanding of our HVAC system and I am much more comfortable navigating web control because of your simplified approach and the monthly workshops you provide.

Your staff and service people are also very professional, courteous and prompt whenever they are on site. Your company has been very attentive to our needs and we are happy with your services.

Kudos to your team, John, Tom and Derek. We look forward to our continued working relationship.

Sincerely,

A handwritten signature in black ink that reads "Jim Troyer". The signature is written in a cursive, flowing style.

Jim Troyer
Recreation Supervisor