

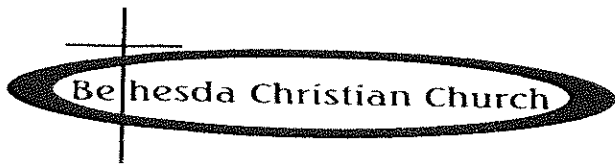
January 28, 2015

Dear Darryl,

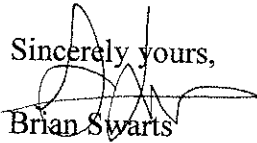
I would like to take a moment and acknowledge the benefits of the ALC WebCTRL program we have in place here at Bethesda Christian Church and Parkway Christian School. In the fall of 2012, Metro Controls started the install process for this new building controls system for our facility, which has 80 RTU's and 4 unit heaters. They and their onsite staff were great in how they handled our schedule with regards to the school's needs for minimal disruption during class times. It made the whole process very seamless, and virtually unnoticeable, as it pertained to climate control in the classrooms. Once completed in December, 2012, and after a few days of onsite training by the very capable staff of Metro Controls, it didn't take us very long to see the effectiveness of this new system. For example; with our old system if there was a snow day for our school, it would involve going to each of the 45 RTU's for their portion of the facility on the old controls computer to disable it for the day and then doing it all over again the next morning to bring them back online for operation. With the ALC WebCTRL program, we learned all that was needed was a folder in the system containing whichever RTU's were to be taken offline for the day, and when the snow day was called we went to that folder, placed in the Holiday schedule for the day, hit accept, and it was a completed task. What used to take about 45 minutes for each event now takes less than 2 minutes; and, the real beauty in this system is the fact that there is no longer a need to go back in and reprogram those units. The Holiday schedule (or any that you put in) automatically revert back to normal operations after the time frame for that event has expired. What a time saver! The same is true for special events in our facility. We now create the event folder, add the RTU's needed for that event, place the required schedule in the system, and it's all set; again, about a tenth of the time it used to take. We have also benefited tremendously from the remote access feature over the last two plus years. It has been most helpful as a facility manager to have this capability, especially during the afterhours; but, it has proven effective even when onsite. Carrying an iPad with me allows me access to the system from anywhere in the building and I can resolve most issues without having to go to my office to work from the system PC.

In addition to the HVAC controls, we have also installed gas and electric metering in our facility as well as outdoor lighting controls. These additional items have allowed us to be more effective in our day to day operations and we have seen the financial benefit of them and the entire ALC WebCTRL program. Of course, all of this is only attainable and effective because of the great group of people at Metro Controls. Without their knowledge and expertise of this system and their excellent support, both technically as well as physically, none of this would be working as well as it does. Thank you again Darryl and crew for the fine support you provide and the tireless efforts to assist when there are any needs or questions that arise about the functioning of the system. I might add that the Workshops over the last two years have also been a big help in getting familiar with the system and its abilities, as well as learning helpful hints from other facilities people who attend and share their experiences. Overall, I have appreciated the move to Metro Controls as a facility manager and I would recommend them wholeheartedly

ANALEE B. DUNN, SENIOR PASTOR



to anyone who is looking to improve their facilities' HVAC and building operations control systems.

Sincerely yours,


Brian Swarts
Facility Manager
Bethesda Christian Church
Parkway Christian School